CRƎ∆TIVE®

Table of Contents

CRE_ATIVE®

1   INTRODUCTION

Creative DSL USB 7410 is developed to bring modem users into the digital era by providing high-speed Internet connections using their current phone lines. An interface via USB connection and extremely simple hardware installation allows Creative DSL 7410 users to quickly setup and configure their DSL network.

This user's guide provides information on how to setup and configure the Creative DSL 7410 in Windows 98. Before starting the device driver installation, it is essential that you carefully review the following sections:

1.1   Minimum System Requirements

1.2   Hardware Installation

1.3   Installation CD

1.4   Before Installation

1.1 Minimum System Requirements

The Creative DSL 7410 requires the following system:

- Pentium II 233 or higher IBM compatible PC

- Windows 98 Operating System

- 32MB of RAM

- 20MB of free hard disk space

- One available USB port

- CD-ROM drive for Creative DSL 7410 driver installation

- Subscribed service with a DSL Service Provider

- One RJ-11 telephone cable - connects your Creative DSL 7410 to a DSL service-ready phone line (supplied with package)

- **Optional**: User may also need access to the Windows 98 installation CD
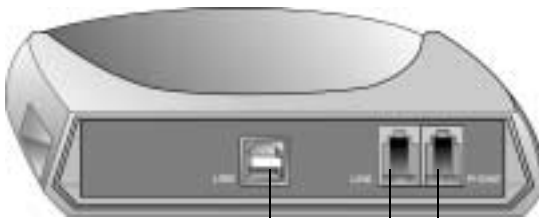
CREATIVE®

1.2 Hardware Installation

This section provides information about the components of your Creative DSL 7410 as well as the hardware installlation. It includes the following:

• Jacks on your Creative DSL 7410

• Indicator LEDs

• Hardware Installation

Jacks on your Creative DSL 7410

Located at the back panel of your Creative DSL 7410 (see illustration below) are several connectors which allows you to attach the PC and telephone set to your Creative DSL 7410.

Phone jack: to a telephone set

Line jack: to a DSL service enabled wall jack

USB jack: to your PC's USB port

Phone jack: The phone jack allows you to connect a phone set to your Creative DSL 7410.

Line jack: Using the provided phone cable, connect your telephone line to the wall jack and the line jack, located at the back of your Creative DSL 7410.

USB jack: The USB connector allows you to connect your Creative DSL 7410 to a PC while the system is still on.

CREATIVE®

Indicator LEDs

Your Creative DSL 7410 features Indicator LEDs which provides your DSL line's connection status. Refer to the following illustration and table for the definition of each LED.
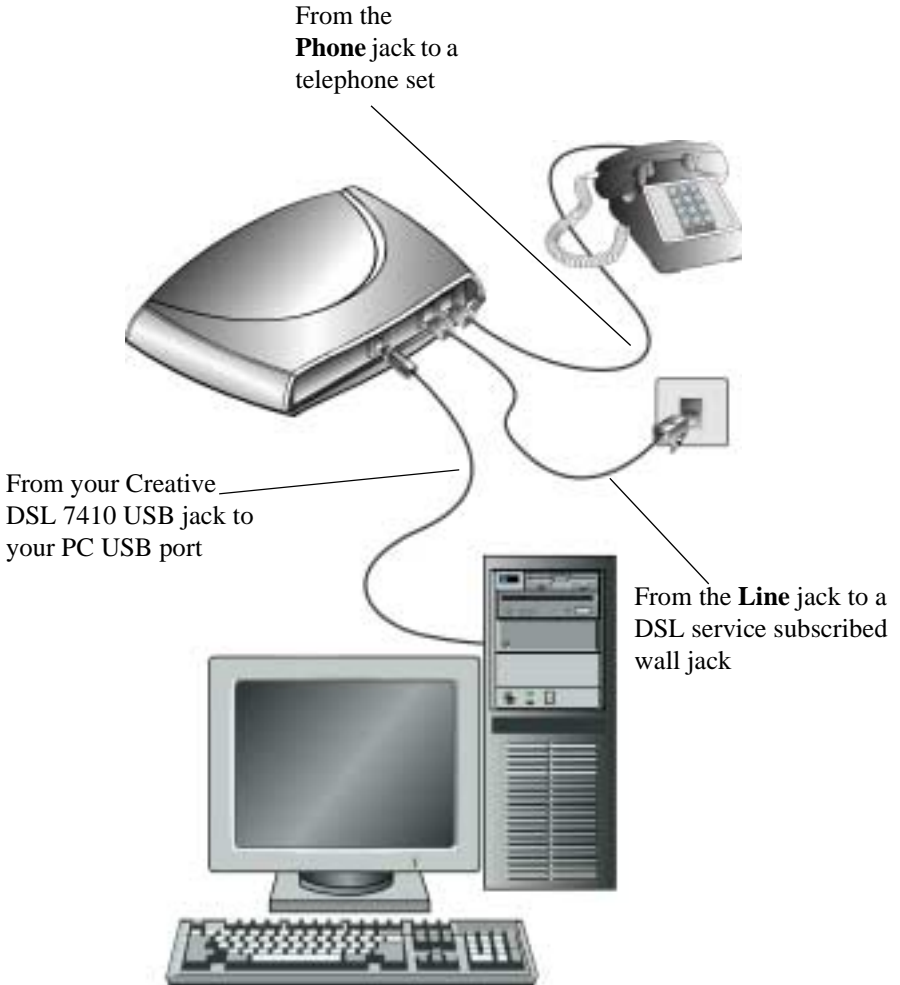
LED	Descriptions
POWER	On when your Creative DSL 7410 is connected to a power source
HS	Flashing when trying to establish a connection to the DSL Service Provider
LINK	On once DSL line is connected and your Creative DSL 7410 is ready

CREATIVE®

Hardware Installation

Simply connect your Creative DSL 7410 (to the devices shown) as follows:

> Your Creative DSL 7410 is required to be connected with a DSL service subscribed line.

From the
Phone jack to a
telephone set

From your Creative
DSL 7410 USB jack to
your PC USB port

From the **Line** jack to a
DSL service subscribed
wall jack

CREATIVE®

1.3 Installation CD

Your Creative DSL 7410 comes with an installation CD. Make sure you have this CD with you when you are ready to install the driver. The device driver for your Creative DSL 7410 can be found under the folder named **Driver**.

1.4 Before Installation

Before starting the DSL device driver installation, it is very important to ensure that all the followings are in place:

- Subscription to a DSL Service Provider.

- Obtain all necessary Network Setting values, such as VPI and VCI values, from your DSL Service Provider.

- Obtain the **User Name** and **Password** from your DSL Service Provider.

- Connect your Creative DSL 7410 to a DSL service-ready phone line.

CRE_ATIVE®

2 INSTALLATION IN WINDOWS 98

This section provides you with instructions on how to install the device
driver of your Creative DSL 7410. It is organized as follows:

2.1   Installing the Creative DSL 7410 Device Driver

2.2   Uninstalling the Creative DSL 7410

2.1 Installing the Creative DSL 7410 Device Driver

1. Connect the Creative DSL 7410 to the PC via the USB connector. The
    Windows 98 Plug-and-Play feature will automatically detect your Creative
    DSL 7410 as a new device and start an installation dialog box similar to the
    one shown below.

Click on **Next** to continue.

2. A dialog box similar to the one shown below appears.

Select **Search for the best driver for your device. (Recommended)** and click on **Next** to continue.

CREATIVE®

3.   A dialog box such as the one below appears. At this time, insert the provided
      Creative DSL USB 7410 Installation CD. Select **Specify a location** and type
      in the path for the drivers, for example **E:\Driver** or **D:\Driver**.


      Click on **Next** to continue.

4.   A dialog box similar to the one shown below will appear. Click on **Next**.

5.   At this time, your PC may ask you to insert the Microsoft Windows 98 CD.
      A dialog box such as the one below will appear. Insert your Windows 98 CD
      into the CD-ROM drive and click **OK** to continue.

6. During this process, your PC will display the message **The file adslusb.sys on (Unknown) cannot be found**. At this time, re-insert the provided *Creative DSL USB 7410 Installation CD* and click **OK** to continue.
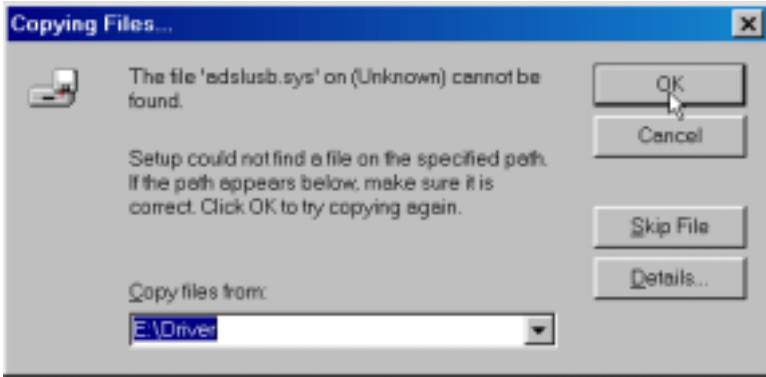
7. At this time, a dialog box will appear for you to enter the specific VPI and VCI values provided by your DSL Service Provider. Click **OK** to continue.

Enter VPI and VCI values provided by your DSL Service Provider.

ATTENTION!

> Depending on your DSL Service Provider, your VPI/VCI settings may already by preset. In this case, the VPI/VCI window, as shown below, will not appear.


Continue to the next page to complete your Creative DSL USB 7410 installation.

CREATIVE

8.   A dialog box similar to the one below appears confirming your successful installation of the Creative DSL USB 7410 device driver. Click **Finish** to complete the installation.
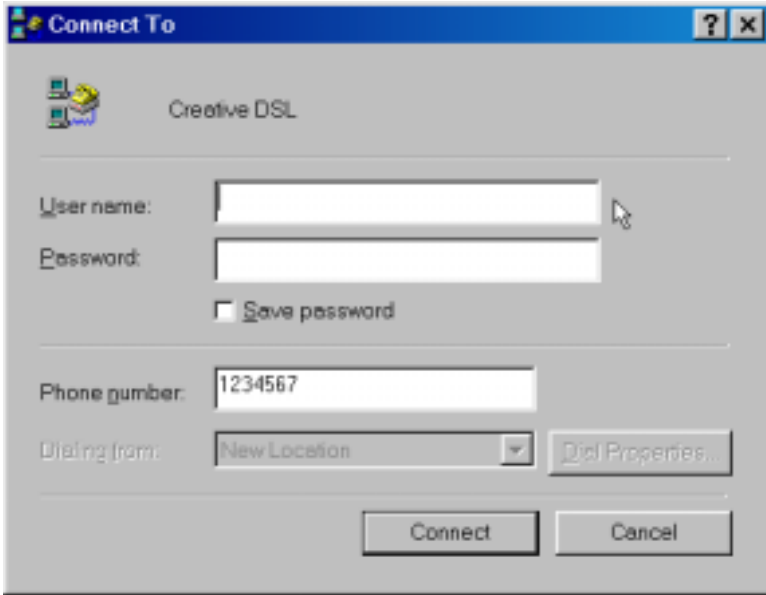

9.   To complete your setup, Windows 98 will now prompt you to restart the computer. Click **Yes** to proceed.

CRΞATIVE®
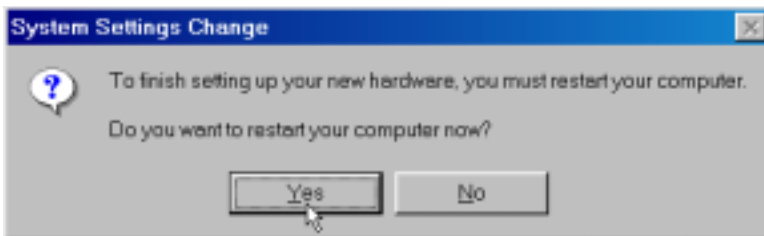
10. Once your computer has restarted in Windows 98, you will notice a DSL
dial-up icon on your desktop.

CRE∆TIVE®

11. To connect to your DSL Service Provider, double-click on the DSL dial-up icon. A dial-up dialog box similar to the picture shown below will appear.

The phone number **1234567** is the default number since your Creative DSL 7410 does not require dial-up. Any number that you specify in this field would work. However, due to Microsoft's requirements, you will need to enter a phone number.

12. Enter your **User name** and **Password** to log on the subscribed DSL service. To disconnect, just simply right-click the DSL dial-up icon on the bottom right-hand corner of your screen.
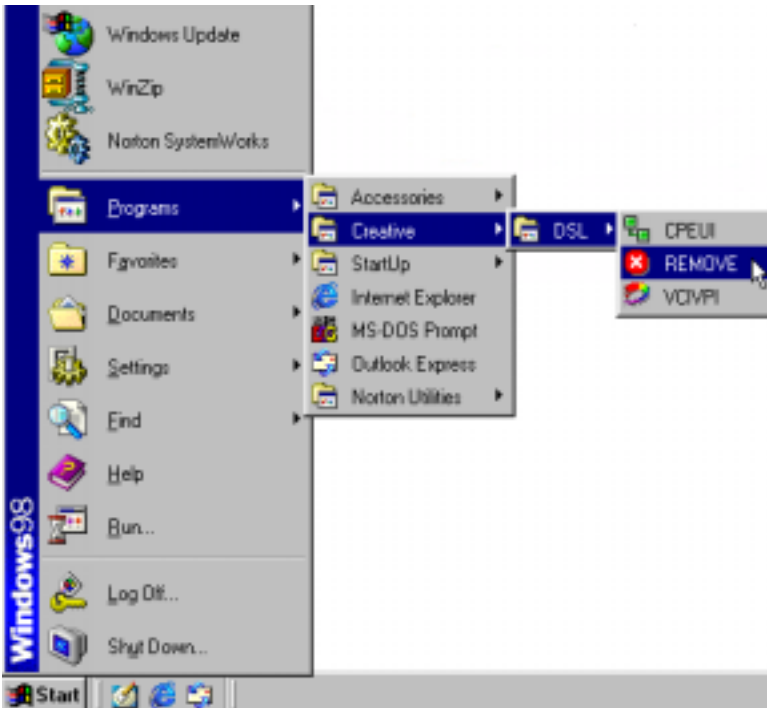
Congratulations! You are now ready to surf the Internet with your Creative DSL USB 7410 at very high speeds!

CRE_ATIVE®

### 2.2 Uninstalling the Creative DSL 7410

This section provides you with instructions on how to uninstall your
Creative DSL 7410.

1. From the Windows desktop, click **Start -> Programs -> Creative -> Dsl ->
    Remove**.

CREATIVE®

2.	A dialog box similar to the one below will appear confirming the uninstallation of the Creative DSL 7410 driver and utilities. Click **Yes** to finalize the uninstallation.
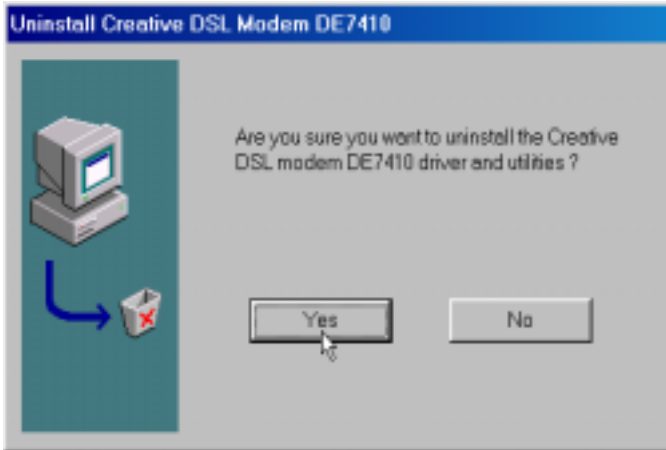
CRE_ATIVE®

3 APPENDIX

Purpose of this section

This section provides additional information in regards to your Creative
DSL 7410. The Appendix is organized as follows:

3.1   Appendix A - DSL Status Icon

3.2   Appendix B - Troubleshooting

3.1 Appendix A - DSL Status Icon

The **DSL Status** icon is located at the lower right hand corner of your screen
in the Systen Tray, as shown below.

Your Desktop Windows
System Tray
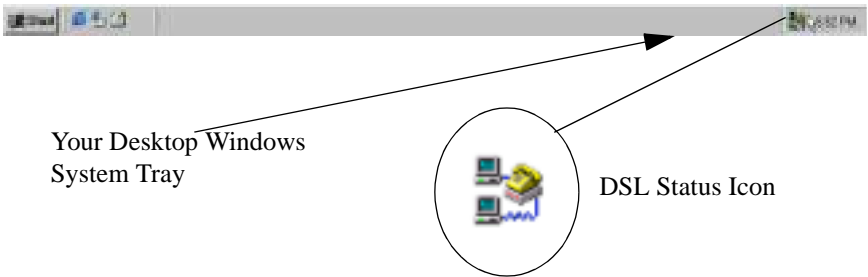
DSL Status Icon

Status	Description
Black top icon & **Green** bottom icon	Indicates modem is **connected**
Flashing **Yellow** top icon & **Black** bottom icon	Indicates modem is **handshaking**
Red cross through DSL Status icon	Indicates modem is **unconnected**

1. To confirm whether your Creative DSL 7410 is connected, right-click the DSL Status icon and click **CPE Status**.
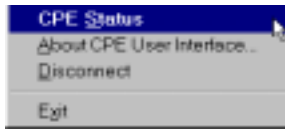
2. DSL installation is confirmed when 'Show Time' is observed.
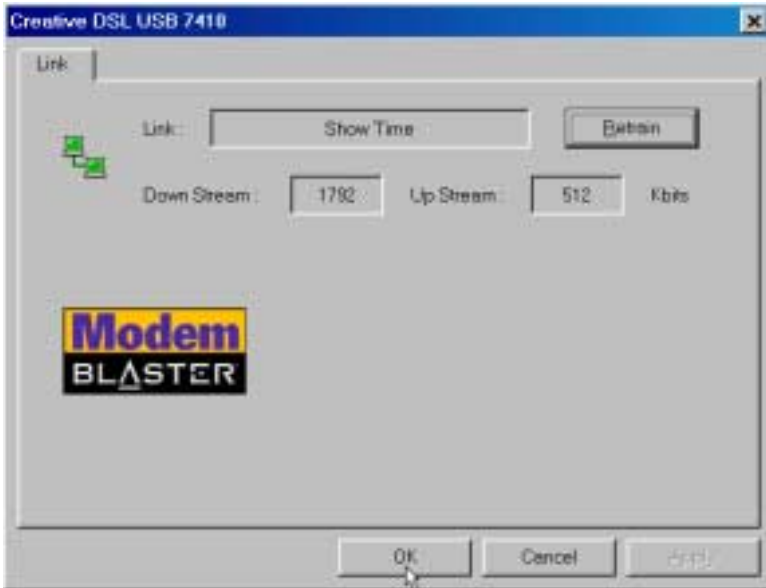
Due to the variation of the line's condition from time to time, you may experience low connection rates over your DSL line. Click **Retrain** to re-establish the DSL connection.

CREATIVE®

3.2 Appendix B - Troubleshooting

This section provides you with troubleshooting information for solving problems that you may encounter during installation or normal use.

The Creative DSL 7410 POWER light is off -

Your Creative DSL 7410 is not properly powered by an external power source, check both ends of your Creative DSL 7410 USB cable connection to see if the USB cable is firmly plugged into both the PC and your Creative DSL 7410.

If the USB cable is plugged properly at both ends, try switching the USB cable to another USB port on your PC.

If switching the USB port does not resolve your POWER light issue, please contact Technical Support at (408)719-5179 for further assistance.

The POWER light is on but nothing else is happening -

Make sure that the RJ-11 phone cable is connected to the LINE jack of your Creative DSL 7410 and the other side of the phone cable is plugged into a wall phone jack with DSL service subscribed.

Verify the Network Settings as specified by your DSL Service Provider.

Check to see if your Creative DSL 7410 drivers have been properly installed. This can be verified by going through the following steps:

1. Click **Start -> Settings -> Control Panel -> System -> Device Manager -> Network Adapters**. Double-click **Network Adapters** and you should see *Creative DSL USB 7410* is listed.

2. If the Creative DSL 7410 has a ⚠ sign in front of the device, this means that the drivers were not properly installed. To reinstall the drivers, first you must uninstall the driver. To do this, click **Start** -> **Programs -> Creative -> DSL -> Remove**. A screen will pop up saying "Are you sure you want to uninstall the Creative DSL 7410 DS7410 driver and utilities?" Click **Yes**. At this time, your PC will reboot. Once your PC has rebooted, the driver will now have to be reinstalled. Refer back to Section 2.1 for further assistance.

CREATIVE®

3. If you continue to see the ⚠ sign beside the *Creative DSL USB 7410* device, contact Technical Support for further assistance.

    The HS Light is off or keeps blinking -

    When the HS light is flashing, the modem is attempting to connect to your local Central Offic (CO) to establish a DSL connection. Upon a successful connection, the HS light should turn off and the green LINK light should be illuminated. However, if your modem HS light keeps on flashing for minutes long, it is possible indicating the followings:

1. HS light is off - Central Office equipment might have not turned on properly. Contact your DSL Service Provider for further assistance.

2. HS light keeps on blinking -

    a. Too much noise in your phone line renders the DSL connection unable to establish. Try the following two methods -

       External interference might have caused noise to your DSL line. Try your DSL connection a few minutes later.

       Attach microfilters to all the phone jacks connected to analog devices, which share the same line as your DSL connection.

    b. If the problem persists, contact Technical Support.

CRE_ATIVE®

4 FCC REGISTRATION INFORMATION FOR USERS

This product is compliant and registered with the CFR47-Part 68 of the Federal Communications Commision (FCC). The FCC requires us to provide you with the following information:

- Connection to the nationwide telephone network should be made by using standard modular telephone jacks, type RJ-11.

- This equipment may not be used with Party Line Services or with Coin Telephone Lines.

- You should provide the FCC registration number and Ringer Equivalent Number (REN) of this product to your telephone company. The REN is useful to determine the number of devices you may connect to your telephone line and still have all of these ring when your telephone number is called.

- If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. If advance notice is not practical, you will be notified as soon as possible. You will have an opportunity to correct the problem, and you will be informed of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your product. If such changes are planned, you will be notified in advance.

- If it is determined that the equipment still fails to operate properly, the FCC requires that the unit be disconnected from the telephone line until the problem has been corrected. Repair to this equipment can only be made by the manufacturer, its authorized agents, or others who are authorized by the FCC.

5 CONTACT INFORMATION

Reach us by Phone:

Telephone support is available Monday through Friday, 8:30am - 5:30pm, Pacific Standard Time. To reach our DSL support by phone, please call:

Broadxent Technical Support Hotline: (408) 719-5179

Reach us by E-Mail:

You may also send your questions and comments to the following e-mail address:

E-Mail: info@broadxent.com

Reach us by Mail:

Broadxent, Inc. - A Creative Company
188 Topaz Street
Milpitas, CA 95035
General Line: (408) 719-5100
General Fax: (408)262-1390

CRE_TIVE®

6 WARRANTY INFORMATION

Broadxent, Inc. warrants that equipment furnished will be free from defects in material and workmanship for a period of three (3) years from the confirmed date of purchase of the product new from retail location. Upon written notice of any such defect, the manufacturer will, at its option, repair or replace the defective item under the terms of this warranty, subject to the provisions and specific exclusions listed herein.

This warranty shall not apply to equipment that has been previously repaired or altered outside our plant in any way. Nor will it apply if the equipment has been used in a manner exceeding its specifications or if the serial number has been removed.

We do not assume any liability for consequential damages as a result from our product use, and in any event our liability shall not exceed the original selling price of the equipment.

The equipment warranty of Broadxent, Inc. shall constitute the sole and exclusive remedy of any Buyer of the manufacturer's equipment and the sole and excessive liability of the manufacturer, its successors or assigns, in connection with equipment purchase and in lieu of all other warranties expressed implied or statutory, including, but not limited to, any implied warranty of merchantability or fitness and all other obligations or liabilities of manufacturer, its successors or assigns.

**Please fill out the next page and mail or fax to Broadxent, Inc. for product registration.

CREATIVE®

7 REGISTRATION CARD

Creative DSL USB 7410 Product Registration
Name:
Company:
Address:
City/State/Zip:
Phone:
E-Mail:
Serial Number:
Purchased From:
Date of Purchase:

Please cut our the above Product Registration Card and send in with a self-addressed stamped enbelope to:

BROADXENT, INC.
188 TOPAZ STREET
MILPITAS, CA 95035

ATTN: Customer Service

DISCLAIMER:
© 2000 Broadxent, Inc. All Rights Reserved

Broadxent logo is a registered trademark of Broadxent, Inc. in the United States and/or other countries. Creative logo and brand name are trademarks or registered trademarks of Creative Technology Ltd. in the United States and/or other countries. Pentium is a registered trademark of Intel Corporation. IBM is a registered trademark of IBM Corporation. All other logos and brand names are trademarks or registered trademarks of their respective holders.

Manual contents and specifications are subject to change without prior notice from Broadxent, Inc.
Creative DSL USB 7410 User's manual, pmc rfc 2364 v3.0, pn 235-00956.

Free Manuals Download Website

http://myh66.com

http://usermanuals.us

http://www.somanuals.com

http://www.4manuals.cc

http://www.manual-lib.com

http://www.404manual.com

http://www.luxmanual.com

http://aubethermostatmanual.com

Golf course search by state

http://golfingnear.com

Email search by domain

http://emailbydomain.com

Auto manuals search

http://auto.somanuals.com

TV manuals search

http://tv.somanuals.com