

# COBY DVD628

## IMPORTANT PLEASE READ!

### COMMON TROUBLESHOOTING ISSUES

#### ISSUE #1 NO PICTURE

Make sure your TV is turned to the correct Video line (AV Input/Video Input 1,2,3.etc). Consult the TV manufacture if you need help setting the TV to the correct Video line. If you are going through a cable box, contact your cable provider or the cable manufacture. Once your TV is turned to the correct video line, you should see the "COBY" logo.

#### ISSUE #2 ROLLING, COLORLESS SCREEN

Make sure the "Yellow" video wire is connected into the Yellow Video connection on the DVD player and on the TV.

#### ISSUE #3 HAD A COLOR PICTURE, NOW RECEIVING A BLACK AND WHITE ROLLING SCREEN

The DVD has been set to the incorrect broadcast system. NTSC is for the United States TV broadcast system. Follow the below procedure to reset the unit back to the NTSC broadcast system.

1. Make sure you DO NOT have a disk in the tray.
2. Press the "Setup" button on the remote control.
3. On the "Down" arrow, press it once.
4. On the "Right" arrow, press it once.
5. On the "UP" arrow, press it three times.
6. Press "Enter"
7. Press the Setup button to exit.

#### ISSUE #3 NO SOUND

Make sure the Red and White wire is connected into the FRONT L & R on the 5.1-CH AUDIO OUTPUT. Make sure the Red and White wire is connected into your TV "AUDIO IN".

#### ISSUE #4 PICTURE FADES DARK TO LIGHT

You cannot connect the DVD through your VCR, TV/VCR combo, Cable or Satellite. If you cannot connect directly to the TV via a yellow video input, then you will need to purchase an RF Modulator and a four-foot coaxial wire at your local electronics store.

#### ISSUE #5 WHY CAN'T I GET THE MICROPHONE TO WORK

- 1) Connect the Microphone into Mic1 or MIC2 (located in front of the DVD player)
- 2) Turn the microphone switch to the "ON" position (switch located on the microphone)
- 3) Insert your Karaoke disk and the unit will automatically activate the Microphone.
- 4) Turn the microphone switch to the "ON" position (switch located on the microphone)
- 5) Done.

#### ISSUE #6 HAD PICTURE, NOW RECEIVING A BLACK OR BLUE SCREEN

The DVD player may be set to Progressive Scan Mode. You will need to change it to Video Mode by using the remote control. Point the remote control directly at the DVD player, and then press the VIDEO/PSCAN button (2-3 times) until the COBY logo appears on your TV screen.

**If you are still having difficulty setting up your new DVD player, please contact Customer Service or Technical Support, Monday-Friday 8:00 AM – 11:00 PM EST, Saturday and Sunday 9:00 AM – 11:00 PM EST. You can also reach us online at [customerservice@cobyusa.com](mailto:customerservice@cobyusa.com) or [techsupport@cobyusa.com](mailto:techsupport@cobyusa.com)**

## 1-800-681-2629 OR 718-416-3197

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